

What Our Customers Are Saying

It has been a pleasure to have had the cooperation of the staff, who have always gone out of their way to be helpful and to overcome any difficulties which we may have had, in this day and age people always seem to complain easily but are unable to say thank you. Please convey to the Manager and the staff our appreciation.

*John Morrison
April 2009*

Just a line to thank you and your staff for a first-class experience and 70th birthday occasion at the Freight House. Excellent food and service. Should I reach 75, you may expect a repeat booking!!

*John Wilson
March 2009*

I would like to thank you all for an excellent night. Well done.

*Gary Murch
February 2009*

I am writing to you to thank you for making our wedding so wonderful! Our duty manager, Zoe, was excellent and we can't thank her enough. The food was outstanding and we all enjoyed our meal and buffet. All the staff were helpful and polite and made our day really special! We would like to thank the manager, Ricky, for all his hard work before and after the wedding as he helped us so much! I would recommend the Freight House to anyone who is thinking of getting married as it is a lovely place and the staff are brilliant!! The only thing that wasn't good was the fact that the day went too quick and we would have loved for our wedding to go on forever!! So thank you so very much for making our day the best possible day we could have wanted.

*Mr and Mrs Cooper
February 2009*

Our Duty Manager, Diane, could not have looked after us any more than she did. Also, the bar staff are all a credit to you.

*B & Q
December 2008*

Will you please thank all your staff for the personal assistance and service that was given during my 80th Birthday Party and Ceilidh dance Saturday evening. Their attention was really appreciated by myself and my guests. Thanking everyone again.

*Mr. Blackwood
October 2008*

I would like to thank all the staff for their help in making the surprise party for my wife's 60th birthday such a success. Everything went exactly as planned and we all had a wonderful evening. Special thanks to the duty manager, Diane, who was very helpful during the planning and on the night. Also for the friendly bar staff.

I will have no hesitation in using your venue for any future functions. Thank you once again.

*John Chilvers
October 2008*

Overall very pleased with the service and very helpful. Definitely would recommend. Thanks.

*Mr/s Weston
September 2008*

We would like to thank all the staff at the Freight House who helped to make Jenni and Williams's wedding reception such a happy occasion. You were so helpful to Jenni and Will, both before and during this happy day. With our thanks and best wishes.

*Libby and Paul May
September 2008*

Thank you very much for all your help with our immunisation training course.

*Dr Amelia Cummins & Margaret Gray
NHS South East Essex
September 2008*

I would like to thank you for the reception held at The Freight House for my daughter's wedding. It helped to make the whole day very special indeed. We have found right from the time of booking, the staff at the Freight House have been very helpful and accommodating.

On the day, the members of staff were again very friendly and helpful. The food was excellent – many of our guests commenting to that effect. We would have no hesitation in recommending the Freight House to others. Please pass on our thanks to all who were on duty last Saturday.

*Duncan and Ann Johnson
September 2008*

I am writing to say thank you very much for all your help with the arrangements for our Ruby Wedding celebration. The Great Eastern Room was perfect for our barn dance and the evening was a great success with all our guests. We appreciated the assistance you gave us with the details to make the final touches just right and we were delighted that the evening ran so smoothly. Thank you again for your help.

*Stephanie Tovell
August 2008*